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| --- |
| **Сведения о работе с обращениями граждан за 4 квар 2013** |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| СТАТИСТИЧЕСКИЕ- ДАННЫЕо работе с обращениями граждан администрации Владимирского сельского поселения Лабинского района за-- 2013 года

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| № | показатель | 1 квартал | 2квартал | 3 квартал | 4 квартал | -годовое |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 1 | поступило всего письменных обращений (количество),в том числе из администрации края % | - | - | - | 101/10% | 782/ 2,5 |
| 1.1 | взято на контроль всего- %,в том числе их администрации края- % | - | - | - | 10/100% | 78/ 100%2/ 2,5 % |
| 2 | поступило повторно- % | - | - | - | - | - |
| 3 | рассмотрено всего обращений- | - | - | - | 10 | 76 |
| - | из них: | - | - | - | - | - |
| 3.1. | удовлетворено % | - | - | - | 0 | 14/ 18% |
| 3.2 | -разъяснено- % | - | - | - | 10/100% | 62/ 82 % |
| 3.3. | –отказано- % | - | - | - | 0 | 0 |
| 4. | в работе | - | - | - | 0 | 03/04 % |
| 5. | рассмотрено комиссионно с выездом на место- % | - | - | - | 6/60% | 19/24% |
| 6. | рассмотрено с нарушением сроков | - | - | - | - | - |
| 7. | выявлено случаев волокиты, либо нарушений прав и законных интересов граждан- | - | - | - | - | - |
| 7.1. | наказаны ли виновные | - | - | - | - | - |
| 8. | Принято граждан на личных приемах руководством | - | - | - | 4 | 64 |
| 8.1. | в том числе главой поселения | - | - | - | 4 | 64 |
| 9. | принято граждан в общественной приемной и специалистами ответственными за работу с обращениями граждан | - | --------------------------------------- | - | 4 | 38 |
| 10. | принято звонков по телефону «горячей линии» | - | - | - | 2 | 4 |

Глава администрацииВладимирского сельского поселенияЛабинского района ----------------------------------------- --------------------------И.В. Тараськова |