|  |
| --- |
| **Сведения о работе с обращениями граждан 1-е полугодие 2013** |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| СТАТИСТИЧЕСКИЕ-ДАННЫЕ  о работе с обращениями граждан администрации Владимирского сельского поселения Лабинского района за 1- е полугодие 2013 года   |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | № | показатель | 1 квартал | 2  квартал | 3 квартал | 4 квартал | 1  полугодие | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 1 | поступило всего письменных обращений (количество),  в том числе из администрации края % | - | 21 | - | - | 44  1/ 2,3 | | 1.1 | взято на контроль всего-%,  в том числе их администрации края-% | - | 21/100%  0 | - | - | 44/ 100%  1/ 2,3 % | | 2 | поступило повторно-% | - | - | - | - | - | | 3 | рассмотрено всего обращений- | - | 19/ 89% | - | - | 42/ 95% | | - | из них: | - | - | - | - | - | | 3.1. | удовлетворено % | - | 3/ 16% | - | - | 10/ 24% | | 3.2 | -разъяснено-% | - | 16/ 84% | - | - | 32/ 76 % | | 3.3. | –отказано-% | - | 0 | - | - | 0 | | 4. | в работе | - | 2/ 11% | - | - | 2/6% | | 5. | рассмотрено комиссионно с выездом на место-% | - | 5/26% | - | - | 9/21,4% | | 6. | рассмотрено с нарушением сроков | - | - | - | - | - | | 7. | выявлено случаев волокиты, либо нарушений прав и законных интересов граждан- | - | - | - | - | - | | 7.1. | наказаны ли виновные | - | - | - | - | - | | 8. | Принято граждан на личных приемах руководством | - | 26 | - | - | 51 | | 8.1. | в том числе главой поселения | - | 19 | - | - | 39 | | 9. | принято граждан в общественной приемной и специалистами ответственными за работу с обращениями граждан | - | 15 | - | - | 25 | | 10. | принято звонков по телефону «горячей линии» | - | 2 | - | - | 4 |   Исполняющий обязанности  главы администрации  Владимирского сельского поселения  Лабинского района -  И.В. Тараськова |